

MASTER CLASS ON RISK MANAGEMENT

HOW TO FACE THE FUTURE?



Led by **Paul GARASSUS**, President of UEHP

Tuesday November 20th 2018

UEHP – European Union of Private Hospitals

Avenue de la Joyeuse Entrée, 1 4th floor

B – 1040 Brussels Belgium

MASTER CLASS ON RISK MANAGEMENT

TOPICS COVERED



Every **European healthcare systems** are challenged by a series of factors including

- ✓ **Technology** (Big Data, IA, robotization)
- ✓ **Epidemiology** (chronic diseases, ageing population and patient flows)
- ✓ **Society** (revised expectations, change in patients and health professionals behavior)
- ✓ **Regulation** (legislative norms and standards)

This profound transition generates **new complexities** that disrupt existing equilibrium and weaken the tense economic model of healthcare providers (risks of suffering shocks beyond current human, material and financial resilience)

In this changing context, **Risk Management** offers levers to secure and optimize business, but requires a new approach to improve the monitoring of risks and proactively anticipate the emergence of new ones

MASTER CLASS ON RISK MANAGEMENT

INTERACTIVE SESSION PROPOSED



- ✓ **Panel of experts on Private Healthcare environment, Big Data / Artificial Intelligence applied to healthcare, Risk Management**
- ✓ **7 rounds** of 20min speech on selected issues – each followed by interactive Q&A animated by **Paolo Silvano**



- ✓ **Open discussion** during each session and breaks for **peer interaction**
- ✓ **~3h** dedicated to networking breaks to continue sharing experience and feedbacks beyond working sessions



MASTER CLASS ON RISK MANAGEMENT

OVERALL AGENDA

Nov 19th



Welcome Reception

8.00 pm

Networking dinner in Brussels, invited by SHAM and UEHP

Nov 20th



Welcome coffee & introduction speech by *Paul Garassus*

9:00 am

Session 1

Risk Management in a mutating environment

9:30 am



- *Cristina Contel (President of ASPE)*
- *Jens Wernick (Referent of BDPK, lawyer)*
- *Fidelia Cascini (AIOP RM advisor)*
- Decentralized healthcare : benefits and new risks
- Legal framework : trends in regulation and impact on providers
- Economic risk : equation of sustainability



Coffee time to break issues

Session 2

Data at the heart of healthcare organizations

11:40 am



- *Thomas London (Senior Partner McKinsey, President of HDI)*
- *Alexandre Vainchok (Co-founder HEVA)*
- Healthcare data : an indisputable lever underused
- Key uses and benefits of data analytics : maturity overview



Lunch time and food for thought

13:00 pm

Session 3

Ecosystems and best practices

2:15 pm



- *Dr Frédéric Fuz (Head of RM Platform, Group SHAM)*
- *Roberto Ravinale (CEO Ravinale Partners)*
- Risk Management Journey : use of benchmark & contributors
- Claim management : levers to curb escalating risks



Tea time and wrap-up exchanges

4: 30 pm

AGENDA – Session 1

Risk Management in a mutating environment



9:30 am

Decentralized healthcare : benefits and new risks



Cristina Contel (President of ASPE)

- How risk has evolved through decentralization of healthcare system?
- Highlight on the Catalan model

+Q&A



10:10 am

Legal framework : trends in regulation and impact on providers



Jens Wernick (Referent of BDPK, lawyer)

- How European Directives can impacts providers?
- Example with selected regulatory changes rebalancing risk profile
- Overview of European legislation currently at stake

+Q&A



10:40 am

Economic risk : equation of sustainability



Fidelia Cascini (AIOP RM advisor)

- What are the economic impact of risk on healthcare organization?
- Illustrative case studies

+Q&A



11: 10 am



Coffee break

- 20min pause to continue discussion in small groups



AGENDA – Session 2

Data at the heart of organizations



11:40 am

Healthcare data : an indisputable lever underused



Thomas London Senior Partner McKinsey (Head of Healthcare Europe) - President of the Healthcare Data Institute

- Synthesis on key issues for healthcare systems
- Impact on healthcare risk profiles: how risk is increasing and diversifying

+Q&A



12:20 pm

Key uses and benefits of data analytics : maturity overview



Thomas London with the contribution of Alexandre Vainchok (Co-founder HEVA)

- What are the key areas to be explored with data?
- What are the expected outcome?
- Where we stand in terms of maturity?

+Q&A



13:00 pm



Lunch break

- Networking lunch
- Dedicated time to go further on the potential of data within healthcare organization



AGENDA – Session 3

Ecosystems and best practices



2:15 pm

Risk Management Journey : use of benchmark and multi-contributors



Dr Frédéric Fuz (Head of Risk Management Platform, Group SHAM)

- How to boost Risk Management actions with combined expertises?
- How to make healthcare quality and safety a standard to outperform?

+Q&A



3:00 pm

Claim management : levers to curb escalating risks



Roberto Ravinale (CEO Ravinale Partners)

- How claim management can help serve risk monitoring?
- What are the strategies to effectively mitigate risk and impact?

+Q&A



4:00 pm

Round Table discussion and Conclusion



Paul Garassus, President of UEHP

4:30 pm



Tea time

- Follow-up on discussion



TOOLKIT

PRACTICAL INFORMATION

Registration

Deadline October 31st

Please contact Ms Giannico / secretarygeneral@uehp.org / 0032 (0)2 286 1237

Recommendation for accommodation

THON HOTEL EU

Rue de la Loi/Wetstraat 75, B-1040 Brussels

SOFITEL Brussels Europe

Place Jourdan 1, 1040 Brussels

Hotel BERLAYMONT

Boulevard Charlemagne 11-19, 1000 Brussels

Dinner & Workplace

Welcome Dinner

To be communicated later on

UEHP Office

Avenue de la Joyeuse Entrée, 1 4th floor, B – 1040 Brussels

